



AVENUES TO COMMUNITY

2020

Annual Report

Forging New Paths



AVENUES TO COMMUNITY

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AVENUES TO COMMUNITY

Mission

To ensure people with disabilities and older adults have the opportunity to lead self-determined lives.

Values

Relationships

We take the time to get to know the person that we are supporting. We listen, collaborate, and build bridges between the person and opportunities in the community.

Self-Determination

We are strong proponents of the idea that people should decide their own path and define their own goals. We partner with the person and their support system to help find the resources they need to reach their goals and dreams.

Inclusion

We value the connections that we can help make for people in their local community. We help people establish formal and informal supports and networks.

Creativity

We create a unique relationship with each person we support. They imagine what is possible and we help the person make a plan to achieve their goals and dreams.

Choice

We know how important it is to have several options and opportunities. We present available resources objectively to the person and empower them to make independent choices.

Board of Directors

***Cheryl Homiak - President; Ted Sehmer - Treasurer; Michelle Bailey - Secretary;
Houa Yang - Director; Ben Redding - Director***

2020 Highlights



Kevin Keisling
Executive Director

On behalf of Avenues to Community, Inc. I am pleased to present the 2020 Annual Report. As the title of this report suggests, Forging New Paths, Avenues experienced yet another year of changes to the services we provide. After 19 years, we decided to end our Support Broker services to adults with disabilities in the IRIS Waiver program and under private pay arrangements. This was an extremely difficult decision due to the relationships that we formed over the years with many of the people we served.

Our focus shifted to expanding our Support and Service Coordination (SSC) services within the Children’s Long Term Support (CLTS) Medicaid Waiver and Children’s Community Options (CCOP) programs. We began providing CLTS and CCOP SSC services under contract with the Dane County Department of Human Services in 2019.

The CLTS waiver is available to children and youth under the age of 22 who have a diagnosis of an intellectual and/or developmental disability, physical disability, and/or mental health disability. To receive services in Dane County, a child must be living in Dane County and be eligible for Medicaid. A child/youth must also be found eligible by meeting a level of care that is typically provided in a setting such as a hospital, nursing home, or institution for people with developmental disabilities. Similarly, the purpose of CCOP is to provide a coordinated approach to supporting families who have a child with a disability. The intention is to better support, nurture, and facilitate self-determination, interdependence, and inclusion in all facets of community life for the child and family. Children do not need to have a disability determination or be currently enrolled in Medicaid to be eligible for CCOP, but they must meet the functional level of care as determined by the CLTS Functional Screen.

In 2020 we expanded CLTS and CCOP services to 142 new participants for a total of 280 participants. We added five new SSC staff positions and one Program Director position for a total of 14 SSC staff and two Program Director staff. Avenues SSC staff provided 13,981 units of service, which is an average of 4.16 hours per participant per month.

Avenues experienced all of these changes while in the midst of a pandemic. We tried to be responsive and flexible to meet the needs of the participants and families we had been serving and those we were enrolling onto the CLTS and CCOP programs, all while not having the opportunity to meet in person. As reflected in our organization’s values, we take the time to get to know the participant that we are supporting. We listen, collaborate, and build bridges between the participant and opportunities in the community. All of us at Avenues are looking forward to the day when we can better build these relationships by meeting in person.

As Avenues continues to forge new paths and expand our CLTS and CCOP services, we look forward to continuing to provide the best possible services to the participants and families that we support. We will work in partnership with Dane County Department of Human Services and other stakeholders towards creating a system that is accessible, inclusive, and just for all people. We will be partners in this transformative change so that there is equal access and equal opportunity for all in our community.



Demographics

The following are the demographics related to the 280 participants that were served in 2020.

This includes 12 participants who ended services because they moved out of the state, moved to a different county, transferred to Dane County SSC services, or transitioned to adult long-term care services.

In addition to the 280 participants served, 9 participants discontinued the initial enrollment process because they either voluntarily declined services or moved out of the state and or the county.



Age

| | |
|-----------|-----|
| 0-3 yrs | 14% |
| 4-6 yrs | 30% |
| 7-9 yrs | 25% |
| 10-12 yrs | 13% |
| 13-15yrs | 12% |
| 16-18 yrs | 6% |



Ethnicity

| | |
|-----------------------------------|-----|
| Caucasian | 58% |
| Hispanic | 14% |
| African American | 14% |
| Multi Racial | 8% |
| Asian/Pacific Islander | 5% |
| Native American or Alaskan Native | <1% |



Residence

| | |
|--------------------|-----|
| Madison | 41% |
| Outside of Madison | 59% |



Gender

| | |
|-------------|-----|
| Male | 68% |
| Female | 31% |
| Transgender | <1% |



Primary Diagnosis

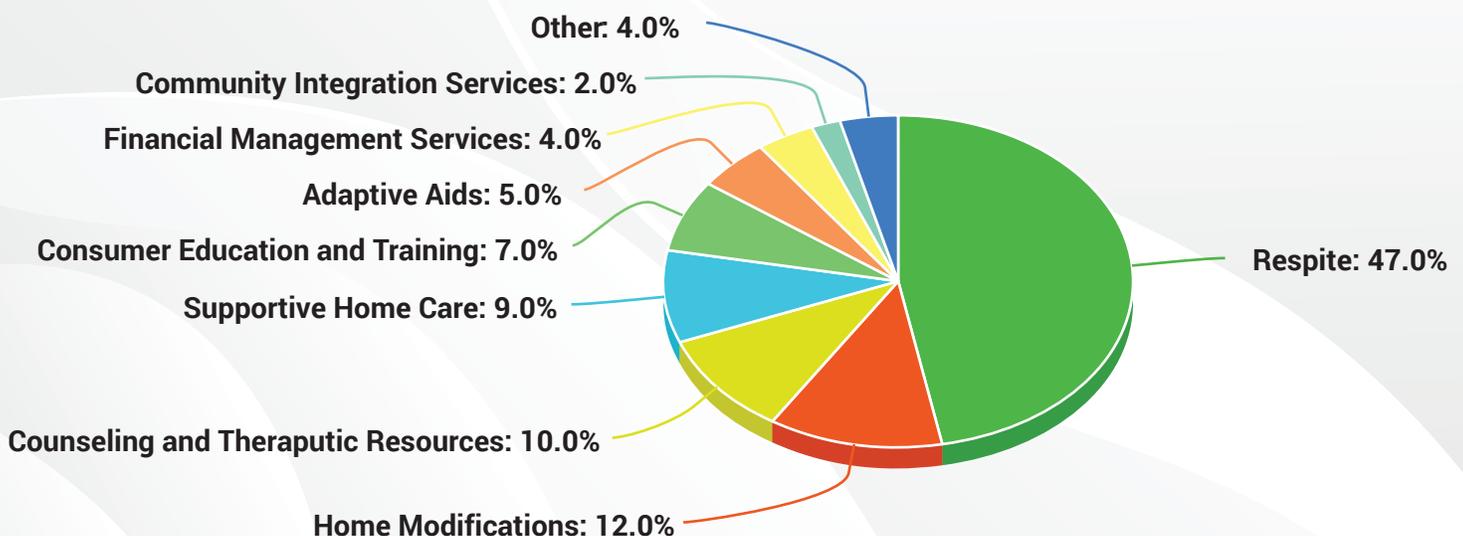
| | |
|---|-----|
| Autism Spectrum | 54% |
| Intellectual / Developmental Disability | 18% |
| Mental Health | 15% |
| Physical Disability | 10% |
| Neurological/Traumatic Brain Injury | 3% |



Subsidies

There are a broad range of services offered through the CLTS Waiver and CCOP programs to meet the needs and goals of each participant. Each plan is individualized and a CLTS Support and Service Coordinator works with the participant and their families to identify needs and goals that will help the child/youth be an active participant in their home and community.

The following chart represents CLTS Waiver and CCOP funds that were used to pay for various supports and services that were approved on individual service plans of the 280 participants served by Avenues in 2020. In total \$1,421,257.06 was approved to fund a wide range of services with the highest utilization of services being respite at 47%, home modifications at 12%, and counseling and therapeutic resources at 10%.





AVENUES TO COMMUNITY

Road to Success



With final approval by the Avenues to Community, Inc. Board of Directors in December of 2002, the Road to Success Fund is a restricted account that consists of money raised through grants and specified donations received. Funds in this account can be carried over from year to year. The purpose of the Road to Success Fund is to provide financial support to consumers of the agency to assist with otherwise unmet needs. Money allocated to the Road to Success Fund cannot be used for administration, agency operating or personnel expenses. In 2020, requests were reviewed by the Executive Director and a Program Director. Donations to the Road to Success Fund totaled \$2,600 which included a \$2,500 donation from Oak Bank and a \$100 private donation from a private donation. A total of \$2,327.09 in expenses was approved for 22 different participant requests including \$100 VISA gift cards to 20 families who were experiencing hardship during the pandemic, an Android phone, and a television. Avenues would like to extend our deepest appreciation and gratitude to Oak Bank for their generosity.

Future Fund

The Future Fund is a Board designated unrestricted fund. This fund is used to offset expenses not covered by the Dane County or other contracts and can be carried over from year to year. In 2020 Avenues received \$1,927.04 in contributions toward the Future Fund through Access to Community Services (ACS).

Access to Community Services

Avenues is a member of Access to Community Services (ACS), which is an umbrella group made up of numerous organizations working together to help people with disabilities and other challenges to live, work, play and succeed in our community. More than 3,500 individuals receive services from ACS organizations every year. ACS organizations are not affiliated with the United Way of Dane County. State of Wisconsin, University of Wisconsin, University of Wisconsin Hospital and Clinics, Dane County and City of Madison employees can contribute to Avenues through the Partners in Giving combined campaigns. Avenues is listed under Access to Community Services as number 512 in the Combined Campaign and Partners in Giving brochures. Avenues received \$1,927.04 in 2020 from donations made to Access to Community Services through these campaigns. For more information about ACS, please visit our website at www.accesstocommunityservices.org



AVENUES TO COMMUNITY

AVENUES TO COMMUNITY, INC.
Madison, Wisconsin

STATEMENTS OF ACTIVITIES For the Years Ended December 31, 2020 and 2019

| | 2020 | | | 2019 | | |
|---|---|--|-------------------|---|--|-------------------|
| | Net Assets Without Donor Restrictions | Net Assets With Donor Restrictions | Total | Net Assets Without Donor Restrictions | Net Assets With Donor Restrictions | Total |
| Revenues and Support: | | | | | | |
| Program Service Revenue | \$ 1,087,188 | \$ - | \$ 1,087,188 | \$ 907,129 | \$ - | \$ 907,129 |
| Contributions | 1,927 | 2,600 | 4,527 | 3,089 | 100 | 3,189 |
| Program Service Fees | 6,305 | - | 6,305 | 24,385 | - | 24,385 |
| Interest Income | 269 | 13 | 282 | 367 | 18 | 385 |
| Miscellaneous Income | 345 | - | 345 | 1,578 | - | 1,578 |
| Total Revenues and Support | 1,096,034 | 2,613 | 1,098,647 | 936,548 | 118 | 936,666 |
| Net Assets Released from Restrictions: | | | | | | |
| Satisfaction of Program Restrictions | 2,211 | (2,211) | - | 98 | (98) | - |
| Total Revenue, Support and Reclassifications | 1,098,245 | 402 | 1,098,647 | 936,646 | 20 | 936,666 |
| Expenses: | | | | | | |
| Program expenses | 941,827 | - | 941,827 | 859,945 | - | 859,945 |
| Administrative expenses | 105,755 | - | 105,755 | 76,632 | - | 76,632 |
| Total Expenses | 1,047,582 | - | 1,047,582 | 936,577 | - | 936,577 |
| Total Change in Net Assets | 50,663 | 402 | 51,065 | 69 | 20 | 89 |
| Net Assets at Beginning of Year | 149,406 | 6,879 | 156,285 | 149,337 | 6,859 | 156,196 |
| Net Assets at End of Year | \$ 200,069 | \$ 7,281 | \$ 207,350 | \$ 149,406 | \$ 6,879 | \$ 156,285 |

Avenues to Community Team

We are grateful for the hard work and dedication by the staff at Avenues to Community who are committed to making a positive impact on the lives of the people and families that we serve.

Program Directors

Amy Quaerna, Josh Enslin

Support Broker Staff

Stephanie Illiff, Lesley Sweeney, Patrick Sharp

CLTS Support and Service

Coordinator Staff

Cassie Tornow, Allyson Cohn, Erica Jahnke, Callie Fore, Toni Gadke, Kirsten Bonde, Brian Doering, Heidi Van Nurden, Milly Garcia Soto, Andrea Gehling, Mahnee Watts, Saythala Thao