



AVENUES TO COMMUNITY

# 2021

## Annual Report

[www.avenuestocommunity.com](http://www.avenuestocommunity.com)





AVENUES TO COMMUNITY

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AVENUES TO COMMUNITY

## Mission

To ensure people with disabilities and older adults have the opportunity to lead self-determined lives.

## Values

### ***Relationships***

We take the time to get to know the person that we are supporting. We listen, collaborate, and build bridges between the person and opportunities in the community.

### ***Self-Determination***

We are strong proponents of the idea that people should decide their own path and define their own goals. We partner with the person and their support system to help find the resources they need to reach their goals and dreams.

### ***Inclusion***

We value the connections that we can help make for people in their local community. We help people establish formal and informal supports and networks.

### ***Creativity***

We create a unique relationship with each person we support. They imagine what is possible and we help the person make a plan to achieve their goals and dreams.

### ***Choice***

We know how important it is to have several options and opportunities. We present available resources objectively to the person and empower them to make independent choices.

## Board of Directors

**Cheryl Homiak - President | Chris Patterson - Treasurer | Michelle Bailey - Secretary**  
**Houa Lee - Director | Ben Redding - Director | Jessica Platt - Director**



# 2021 Highlights



**Kevin Keisling**  
**Executive Director**

***On behalf of Avenues to Community, Inc. I am pleased to present the 2021 Annual Report.*** Avenues continued to expand our Support and Service Coordination (SSC) services to children and youth who were eligible for the Children's Long Term Support (CLTS) Medicaid Waiver and Children's Community Options (CCOP) programs. In 2021 we expanded CLTS and CCOP services to 245 new participants for a total of 525 participants served throughout the entire year. As of December 31, 2021 Avenues was

serving 494 participants. We added four new SSC staff positions and one Program Director position for a total of 18 SSC staff and three Program Director staff. Avenues staff provided 23,026 units of service, which is an average of 3.65 hours of service per participant per month.

As outlined in the CLTS Waiver manual, in addition to the child's person-centered plan development and other monthly case management activities, the CLTS SSC's role includes the primary responsibility of assuring the participant's health, safety and welfare. This service includes coordinating or facilitating access to all services and supports, both formal and informal, which are needed by the child and family to meet their identified outcomes. This includes locating, managing, coordinating and monitoring a full range of services and educational assessments, as well as informal supports, consistent with the child and family's assessed needs, in a planned, coordinated, and cost effective manner. The CLTS SSC assures that services are delivered in accordance with waiver program requirements, and the child's assessed needs and outcomes. This service also includes an assessment of the family's needs so they may adequately support their child in the home or other community settings.

Avenues staff, the children and families that we served, and our community service providers continued to struggle with the challenges COVID 19 presented to all of us. Many services, including our own, were provided remotely which created some barriers to establishing relationships and connecting the children and families to their community. As we look towards 2022 and beyond, we are all hopeful that we can help to build bridges between the children and families that we serve to the community in meaningful ways.







## AVENUES TO COMMUNITY

Total Served 525  
Total CCOP 50

### Demographics

The following are the demographics related to the 525 children and youth that were served in 2021.

This includes 32 participants who ended services because they moved out of the state, moved to a different county, transferred to Dane County CLTS SSC services, or transitioned to adult long-term care services.

In addition to the 525 participants served, 28 participants discontinued the initial enrollment process because they either voluntarily declined services or moved out of the state and or the county.



### Age

0-3 yrs	75	14%
4-7 yrs	187	36%
8-12 yrs	154	29%
13-18 yrs	101	13%
18+	8	2%



### Ethnicity

Caucasian	307	58%
Black	81	15%
Hispanic	65	14%
Asian/Pacific Islander	26	5%
Multi Racial	45	9%
Native American or Alaskan Native	1	<1%



### City

Madison	222	42%
Outside of Madison	303	58%



### Gender

Female	161	31%
Male	363	69%
Transgender	1	0%



### Primary Diagnosis

Autism	276	53%
MH	92	18%
Intellectual/DD	84	16%
Physical Disability	61	11%
Neurological/TBI	12	2%



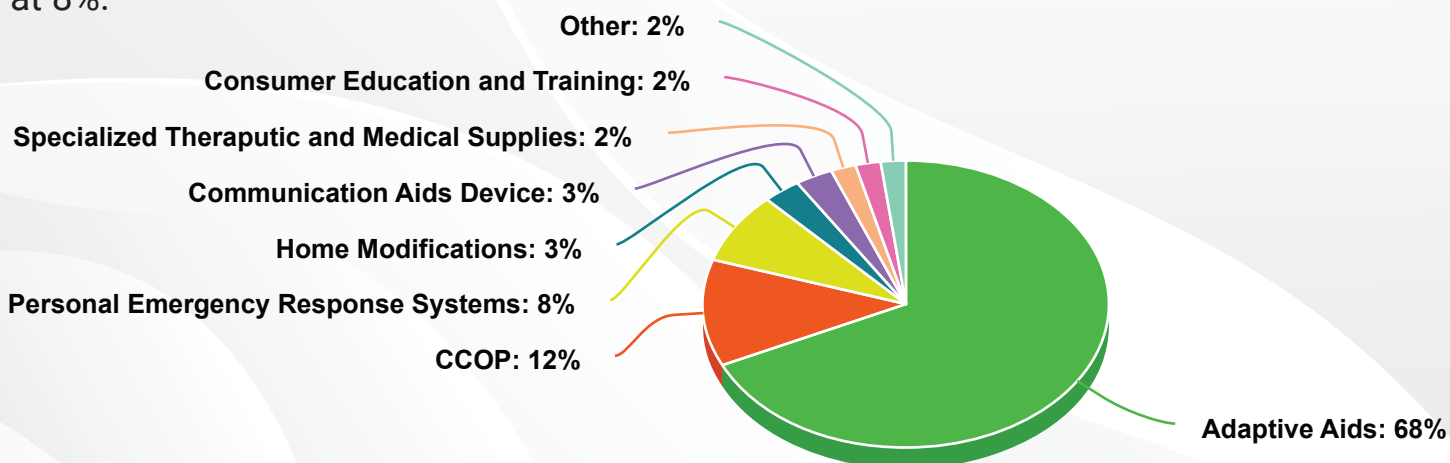
AVENUES TO COMMUNITY



## Subsidies

There are a broad range of services offered through the CLTS Waiver and CCOP programs to meet the needs and goals of each participant. Each plan is individualized and a CLTS Support and Service Coordinator works with the participant and their families to identify needs and goals that will help the child/youth be an active participant in their home and community. Some services are covered by service providers that have a contract with the Dane County Department of Human Services. For other services and benefits as described below, Avenues pays with our credit card and we are then reimbursed for the cost of those services and benefits.

The following chart represents CLTS Waiver and CCOP funds that Avenues paid for with our credit card in 2021. In total \$133,252 was approved with the highest utilization being adaptive aids at 68%, CCOP at 12%, and personal emergency response systems at 8%.







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## Road to Success

With final approval by the Avenues to Community, Inc. Board of Directors in December of 2002, the Road to Success Fund is a restricted account that consists of money raised through grants and specified donations received. Funds in this account can be carried over from year to year. The purpose of the Road to Success Fund is to provide financial support to consumers of the agency to assist with otherwise unmet needs. Money allocated to the Road to Success Fund cannot be used for administration, agency operating or personnel expenses.

In 2021, income to the Road to Success Fund totaled \$1,457.53 which included \$1,443.59 from Access to Community Services donations, \$10 from the HyVee reusable bag program, and \$3.94 in interest income. A total of \$1,075.77 in expenses was approved for six different participant requests. Examples of requests include:

- Assistance with an automobile repair
- A folding cot with a mattress
- A bicycle and bike helmet
- VISA gift cards to help cover the cost of household expenses and holiday gifts

## Access to Community Services

Avenues is a member of Access to Community Services (ACS), which is an umbrella group made up of numerous organizations working together to help people with disabilities and other challenges to live, work, play and succeed in our community. More than 3,500 individuals receive services from ACS organizations every year. ACS organizations are not affiliated with the United Way of Dane County. State of Wisconsin, University of Wisconsin, University of Wisconsin Hospital and Clinics, Dane County and City of Madison employees can contribute to Avenues through the State Employees Combined Campaign (SECC). Avenues is listed under Access to Community Services as number 512 in the Combined Campaign and Partners in Giving brochures. Avenues received \$1,443.59 in 2021 from donations made to Access to Community Services through these campaigns.

Avenues' fundraising practices include the following safeguards: (1) Publicity and promotional activities are based upon the actual program and operations of this organization. (2) This organization does not sell or otherwise permit others to use lists of WI SECC charitable contributors. (3) This organization does not mail unordered tickets or merchandise with a request for money in return. For more information about ACS, please visit our website at: [www.accesstocommunityserviceswi.org](http://www.accesstocommunityserviceswi.org)

**STATEMENTS OF ACTIVITIES**  
**For the Years Ended December 31, 2021 and 2020**

	2021			2020		
	Net Assets Without Donor Restrictions	Net Assets With Donor Restrictions	Total	Net Assets Without Donor Restrictions	Net Assets With Donor Restrictions	Total
Revenues and Support:						
Program Service Revenue	\$ 1,876,422	\$ -	\$ 1,876,422	\$ 1,087,188	\$ -	\$ 1,087,188
Contributions	-	1,444	1,444	1,927	2,600	4,527
Program Service Fees	-	-	-	6,305	-	6,305
Interest Income	129	4	133	269	13	282
Miscellaneous Income	619	10	629	345	-	345
Total Revenues and Support	1,877,170	1,458	1,878,628	1,096,034	2,613	1,098,647
Net Assets Released from Restrictions:						
Satisfaction of Program Restrictions:	1,049	(1,049)	-	2,211	(2,211)	-
Total Revenue, Support and Reclassifications	1,878,219	409	1,878,628	1,098,245	402	1,098,647
Expenses:						
Program Expenses	1,619,158	-	1,619,158	941,827	-	941,827
Administrative Expenses	170,407	-	170,407	105,755	-	105,755
Total Expenses	1,789,565	-	1,789,565	1,047,582	-	1,047,582
Total Change in Net Assets	88,654	409	89,063	50,663	402	51,065
Net Assets at Beginning of Year	200,069	7,281	207,350	149,406	6,879	156,285
Net Assets at End of Year	\$ 288,723	\$ 7,690	\$ 296,413	\$ 200,069	\$ 7,281	\$ 207,350

